

If you suspect a Legionella problem

A positive sample, a suspected case, or being contacted by public health.

Do

- ✓ Tell your Responsible Person immediately
- ✓ Cooperate fully with public health (UKHSA / health protection)
- ✓ Preserve the system: do not flush or disinfect before sampling unless told to
- ✓ Pull together your risk assessment and recent records

Do not

- ✗ Disinfect "to be safe" before investigators sample
- ✗ Brief staff or the public with speculation
- ✗ Ignore an HSE notice or its deadline

Who to call

- Your appointed Responsible Person / competent help
- For health concerns: NHS 111 or a GP
- Full steps: legionella.io/respond